

Legislative Oversight Committee
South Carolina House of Representatives
Post Office Box 11867
Columbia, South Carolina 29211
Telephone: (803) 212-6810 • Fax: (803) 212-6811



2016 Annual Restructuring Report Guidelines

PLEASE NOTE:

The information included in the agency's report will appear online for all legislators and the public to view.

Agency Name:

Date Report Submitted:

Agency Head

First Name

Last Name:

Email Address:

Phone Number:

State Accident Fund

January 12, 2016

Harry

Gregory

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General Instructions

SUBMISSIONS	
What to submit?	Please submit this document in electronically only in both the original format (Excel) as well as in a PDF document. Save the document as "2016 - Agency ARR (<i>insert date agency submits report</i>)."
When to submit?	The deadline for submission is by the first day of session, January 12, 2016.
Where to submit?	Email all electronic copies to HCommLegOv@schouse.gov .

NOTE: If the agency enters its Name and the Date of Submission in the "Cover Page" tab, it should automatically populate at the top of each tab in this report.

WHERE INFORMATION WILL APPEAR	
Where will submissions appear?	The information included in the agency's report will appear online for all legislators and the public to view. On the South Carolina Statehouse Website it will appear on the Publications page as well as on the individual agency page, which can be accessed from the House Legislative Oversight Page.

QUESTIONS	
Who to contact?	House Legislative Oversight at 803-212-6810.

OTHER INFORMATION	
<i>House Legislative Oversight</i>	
Mailing	Post Office Box 11867
Phone	803-212-6810
Fax	803-212-6811
Email	HCommLegOv@schouse.gov
Web	The agency may visit the South Carolina General Assembly Home Page (http://www.scstatehouse.gov) and click on "Citizens' Interest" then click on "House Legislative Oversight Committee Postings and Reports."

Legal Standards

This is the first chart in the report because the legal standards which apply to the agency should serve as the basis for the agency's mission, vision and strategic plan.

Agency Responding	State Accident Fund
Date of Submission	42381

Instructions : List all state and federal statutes, regulations and provisos that apply to the agency (“Laws”) and a summary of the statutory requirement and/or authority granted in the particular Law listed. If the agency grouped Laws together last year, they can continue to do so this year. However, please be aware that when the agency goes under study, the House Legislative Oversight Committee will ask it to list each Law individually. The Committee makes this request so the agency can then analyze each of the Laws to determine which current Laws may need to be modified or eliminated, as well as any new Laws possibly needed, to allow the agency to be more effective and efficient or to ensure the Law matches current practices and systems. Included below is an example, with a partial list of Laws which apply to the Department of Juvenile Justice. Please delete the example information before submitting this chart in final form. NOTE: Responses are not limited to the number of rows below that have borders around them, please list all that are applicable.

Item #	Statute, Regulation, or Proviso Number	State or Federal	Summary of Statutory Requirement and/or Authority Granted	Is the law a Statute, Proviso or Regulation?
1	42-7-10.	State	Establishment of the State Accident Fund.	Statute
2	42-7-20.	State	Describes the administration of the fund.	Statute
3	42-7-30	State	Legal representation for fund; extra legal services; fees and expenses.	Statute
4	42-7-40	State	Application to State Agencies.	Statute
5	42-7-50	State	Subdivisions of State; optimal participation.	Statute
6	42-7-60	State	Officers and employees covered by article.	Statute
7	42-7-65	State	Average weekly wage designated for certain categories of employees.	Statute
8	42-7-67	State	Benefits for State and National Guard members.	Statute
9	42-7-70	State	Rates and premiums.	Statute
10	42-7-80	State	Payment of awards; notice of intention to contest award.	Statute
11	42-7-90	State	Expenditures from fund.	Statute

Legal Standards

12	42-7-100	State	Fund director may insure liability.	Statute
13	42-7-200	State	Workers' compensation Uninsured Employers' Fund; claims; collection powers; reimbursement agreements; funding.	Statute
14	42-7-210	State	Transfers from general fund to State Accident Fund authorized.	Statute
15	42-7-310	State	Establishment, purpose, administration, funding and staff of Second Injury Fund	Statute
16	42-7-320	State	Termination of Second Injury Fund; schedule.	Statute
17	42-1-415	State	Representation of coverage; reimbursement from Uninsured Employers' Fund	Statute
18	42-1-490	State	Payments to claimant-inmates of State Department of Corrections.	Statute
19	42-1-500	State	County or municipal prisoners	Statute

Mission, Vision and Goals

This is the second chart because the agency's mission and vision should have a basis in the legal standards, which the agency provided in the previous chart. After the agency knows the laws it must satisfy, along with its mission and vision, it can then set goals to satisfy those laws and achieve that vision (and the strategy and objectives to accomplish each goal - see next chart). To ensure accountability, one person below the head of the agency should be responsible for each goal. The same person is not required to be responsible for all of the goals.

Agency Responding	State Accident Fund
Date of Submission	42381
Fiscal Year for which information below pertains	2015-16

Instructions: Provide the agency's mission, vision and laws (i.e. state and/or federal statutes) which serve as the basis for the agency's mission and vision.

Mission	State Accident Fund - Provide a cost effective guaranteed workers' compensation market for state agencies, other government entities and, when in the best interest of the state, businesses in the private sector. Uninsured Employers Fund - Ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of Title 42.
Legal Basis for agency's mission	42-7-10, 42-7-40, 42-7-50, 42-7-60, 42-7-70, 4-7-200
Vision	The South Carolina State Accident Fund will be a recognized leader in the field of workers' compensation insurance and the insurer of choice for governmental entities.
Legal Basis for agency's vision	42-7-40, 42-7-50, 42-7-65, 42-7-67

Instructions:

- 1) Under the "Legal Responsibilities Satisfied" column, enter the legal responsibilities (i.e. state and/or federal statutes and provisos) the goal is satisfying. All of the laws mentioned in the previous chart (i.e. Legal Standards Chart) should be included next to one of the agency's goals. When listing the Legal Responsibilities Satisfied, the agency can group the standards together when applicable (i.e. SC Code 63-19-320 thru 63-19-450). Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute.
- 2) Under the "Goals and Description" column, enter the number and description of the goal which will help the agency achieve its vision (i.e. Goal 1 - Increase the number of job opportunities available to juveniles to 20 per juvenile within the next 2 years). The agency should have 3-4 high level goals.
- 3) Under the "Describe how the Goal is SMART" column, enter the information which shows the goal is Specific, Measurable, Attainable, Relevant and Time-bound.
- 4) Under the "Public Benefit/Intended Outcome" column, enter the intended outcome of accomplishing the goal.
- 5) Under the "Responsible Person" columns, provide information about the individual who has primary responsibility/accountability for each goal. The Responsible Person has different teams of employees beneath him/her to help accomplish the goal. The Responsible Person is the person who, in conjunction with his/her team(s) and approval from higher level superiors, determines the strategy and objectives to accomplish the goal. In addition, this is the person who monitors the progress and makes any changes needed to the strategies and objectives to ensure the goal is accomplished. Under the "Position" column, enter the Responsible Person's position/title at the agency.

Legal Responsibilities Satisfied	Goals & Description	Describe how the Goal is S.M.A.R.T.	Public Benefit/Intended Outcome	Responsible Person Name:	Number of months person has been responsible for the goal or objective:	Position:
(i.e. state and federal statutes or provisos the goal is satisfying)	(i.e. Goal 1 - insert description)	Specific Measurable Attainable Relevant Time-bound	(Ex. Output = rumble strips are installed on the sides of a road; Outcome = incidents decrease and public perceives that the road is safer) Just enter the intended outcome			
42-7-10, 42-7-20, 42-7-40, 42-7-50, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200	Goal 1 - Maintain high level of customer satisfaction	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B, Gregory Jr.	137	Director

Mission, Vision and Goals

42-7-10, 42-7-20, 42-7-30, 67-201, 67-210, 67-405, 67-416, 67-417	Goal 2 - Be the leader in South Carolina Workers' Compensation rule and regulation compliance	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B, Gregory Jr.	137	Director
42-7-10, 42-7-20, 42-7-40, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200	Goal 3 - Agency remains financially self-sustaining	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B, Gregory Jr.	137	Director
42-7-10, 42-7-20, 42-7-40, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200	Goal 4 - The Fund's records will reflect a cumulative net gain in assets.	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B, Gregory Jr.	137	Director

Strategy, Objectives and Responsibility

This is the next chart because once the agency determines its goals, and those responsible for each goal, it then needs to determine the strategy and objectives to accomplish each goal. To ensure accountability, one person should be responsible for each objective. This can be the same person responsible for the goal, if it is a small agency, or, for larger agencies, a person who reports to the person responsible for the goal. The same person is not required to be responsible for all of the objectives.

Agency Responding	State Accident Fund
Date of Submission	42381
Fiscal Year for which information below pertains	2015-16

Instructions:

- 1) Under the "Legal Responsibilities Satisfied" column, enter the legal responsibilities (i.e. state and/or federal statutes and provisos) the goal or objective is satisfying. For each goal, the agency can copy and paste the information from the Mission, Vision and Goals Chart. All of the legal standards mentioned for a particular goal should be included next to one of the objectives under that goal. When listing the Legal Responsibilities Satisfied, the agency can group the standards together when applicable (i.e. 63-19-320 thru 63-19-370). Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute.
- 2) Under the "Strategic Plan Part and Description" column, enter the strategic plan part number and description (i.e. Goal 1 - Increase the number of job opportunities available to juveniles to 20 per juvenile within the next 2 years). For each goal, the agency can copy and paste the information from the Mission, Vision and Goals Chart. If the agency is still utilizing the same strategies and objectives it submitted as part of the Accountability Report, it can copy and paste those into this chart, then fill in the remainder of the columns. However, if the agency has trouble explaining how each objective is SMART, it may need to revise its objectives. In addition, if the agency has revised its strategic plan since submitting its last Accountability Report, please provide information from the most current strategic plan.
- 3) Under the "Describe how it is SMART" column, enter the information which shows how each goal and objective is Specific, Measurable, Attainable, Relevant and Time-bound.
- 4) Under the "Public Benefit/Intended Outcome" column, enter the intended outcome of accomplishing each goal and objective.
- 5) Under the "Responsible Person" columns, provide information about the individual who has primary responsibility/accountability for each goal and objective. The Responsible Person for a goal has different teams of employees beneath him/her to help accomplish the goal. The Responsible Person for an objective has employees and possibly different teams of employees beneath him/her to help accomplish the objective. The Responsible Person for a goal is the person who, in conjunction with his/her team(s) and approval from higher level superiors, determines the strategy and objectives needed to accomplish the goal. The Responsible Person for an objective is the person who, in conjunction with his/her employees and approval from higher level superiors, sets the performance measure targets and heads the game plan for how to accomplish the objective for which he/she is responsible. Under the "Position" column, enter the Responsible Person's position/title at the agency. Under "Office Address" column, enter the address for the office from which the Responsible Person works. Under the "Department/Division" column, enter the department or division at the agency in which the Responsible Person works. Under the "Department/Division Summary" column, enter a brief summary (no more than 1-2 sentences) of what that department or division does in the agency.

Legal Responsibilities Satisfied:	Strategic Plan Part and Description	How it is S.M.A.R.T.:	Public Benefit/Intended Outcome:	Responsible Person Name:	Number of months person has been responsible for the goal or objective:	Position:	Office Address:	Department or Division:	Department or Division Summary:
(i.e. state and federal statutes or provisos the goal or objective is satisfying)	(i.e. Goal 1 - Insert description, Strategy 1.1 - Insert Description, Objective 1.1.1 - Insert Description)	Describe how each goal and objective is... Specific; Measurable; Attainable; Relevant; and Time-bound	(Ex. Output = rumble strips are installed on the sides of a road; Outcome = incidents decrease and public perceives that the road is safer) Just enter the intended outcome						
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200	Goal 1 - Maintain high level of customer Satisfaction	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 1.1 -Conduct annual policyholder survey	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 1.1.1 -Maintain greater than 95% positive response rate on the annual policyholder Survey	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 1.2 -Solicit comments from policyholder education seminars	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership

Strategy, Objectives and Responsibility

	Objective 1.2.1 -Review participant comments	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 1.3 -Compare satisfaction rate to national standards	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 1.3.1 -Compare satisfaction rates to other Property and Casualty Companies	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 1.3.2 -Compare satisfaction rates to other Public Administration agencies	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 1.4 -Measure Retention rates	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 1.4.1 -Measure policyholder retention	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 1.4.2 -Measure premium retention	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 1.5 -Provide policyholders with loss prevention and safety services	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 1.5.1 -Report on services provided	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
42-7-10, 42-7-20, 42-7-30, 67-201, 67-210, 67-405, 67-416, 67-417	Goal 2 - Be the leader in South Carolina Workers' Compensation rule and regulation compliance	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy - 2.1 Review fine information	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective - 2.1.1 Track number and amount of fines	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership

Strategy, Objectives and Responsibility

	Objective - 2.1.2 Report causes of fines	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
42-7-10, 42-7-20, 42-7-40, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200	Goal 3 - Agency remains financially self-sustaining	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 3.1 - Compare costs to national standards	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 3.1.1 - Compare average medical cost per claim	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 3.1.2 - Compare average indemnity cost per claim	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 3.2 - The annual administrative cost ratio will not exceed the industry average for the last five years.	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 3.2.1 - Calculate Administrative cost ratio	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 3.3 - Collect premium as due	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 3.3.1 - Percentage of Premium Billed over 90 days past due.	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 3.3.2 - Percentage of accounts audited within 180 days	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
42-7-10, 42-7-20, 42-7-40, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200	Goal 4 - The Fund's records will reflect a cumulative net gain in assets.	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 4.1 - Cost vs. Revenue	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership

Strategy, Objectives and Responsibility

	Objective 4.1.1 - Claims Expense will not exceed Earned Premium for the fiscal year	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 4.2 - Net Assets	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 4.2.1 - The agency will show an increase in assets over the prior year	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Strategy 4.3 - Program cost less bad debt and depreciation	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership
	Objective 4.3.1 - Operating cost for the fiscal year will not exceed 15% of Earned Premium for the same period	The Fund has specific strategies, objectives, and measures that provide data to support this goal.	Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the market in general and enhances the business climate in South Carolina.	Harry B. Gregory Jr	137	Director	800 Dutch Square Blvd. Suite 150, Columbia, SC 29210	Management Committee	Provides Leadership

Associated Programs

This is the next chart because once the agency has determined its goals, strategies and objectives, the agency needs to determine which of its programs will help achieve those objectives and goals and which programs may need to be curtailed or eliminated. If one program is helping accomplish an objective that a lot of other programs are also helping accomplish, the agency should consider whether the resources needed for that program could be better utilized (i.e. so the agency can most effectively and efficiently accomplish all of its goals and objectives) if they were distributed among the other programs that are helping accomplish the same objective or among programs that are helping accomplish other objectives.

Agency Responding	State Accident Fund
Date of Submission	42381
Fiscal Year for which information below pertains	2015-16

Instructions :

- 1) Under the "Name of Agency Program" column, enter the name of every program at the agency on a separate row.
- 2) Under the "Description of Program" column, enter a 1-3 sentence description of the agency program.
- 3) Under the "Legal Statute Requiring Program" column, enter the legal statute which requires (this is different than allows) the program, if the program is required by a state or federal statute or proviso. Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute. If the program is not required by a state or federal statute or proviso, enter "none."
- 3) Under the "Objective the Program Helps Accomplish" column, enter the strategic plan objective number and description. The agency can copy the Objective number and description from the first column of the Strategy, Objective and Responsibility Chart. Enter ONLY ONE objective per row. If an agency program helps accomplish multiple objectives, insert additional rows with that agency program information and enter each different objective it helps accomplish on a separate row.

Name of Agency Program	Description of Program	Legal Statute or Proviso Requiring the Program	Objective the Program Helps Accomplish (The agency can copy the Objective number and description from the first column of the Strategy, Objective and Responsibility Chart) List <u>ONLY ONE</u> strategic objective per row.
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 1.1.1 -Maintain greater than 95% positive response rate on the annual policyholder survey
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 1.2.1 -Review participant comments
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 1.3.1 -Compare satisfaction rates to other Property and Causality companies
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 1.3.2 -Compare satisfaction rates to other Public Administration agencies
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 1.4.1 -Measure policyholder retention
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 1.4.2 -Measure premium retention
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 1.5.1 -Report on services provided
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 3.1.1 - Compare average medical cost per claim
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 3.1.2 - Compare average indemnity cost per claim
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 3.2.1 - Calculate administrative cost ratio
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 3.3.1 - Percentage of premium billed over 90 days past due.
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 3.3.2 - Percentage of accounts audited within 180 days
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 4.1.1 - Claims expense will not exceed earned premium for the fiscal year

Associated Programs

I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 4.2.1 - The agency will show an increase in assets over the prior year
I. Administration	Provide workers' compensation insurance services to policyholders in accordance with established laws.	42-7-10	Objective 4.3.1 - Operating cost for the fiscal year will not exceed 15% of earned premium for the same period
II. Uninsured Employers' Fund	This fund is created to ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of the law.	42-7-200	Objective 1.1.1 -Maintain greater than 95% positive response rate on the annual policyholder survey
II. Uninsured Employers' Fund	This fund is created to ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of the law.	42-7-200	Objective 1.3.1 -Compare satisfaction rates to other Property and Casualty companies
II. Uninsured Employers' Fund	This fund is created to ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of the law.	42-7-200	Objective 1.3.2 -Compare satisfaction rates to other Public Administration agencies
II. Uninsured Employers' Fund	This fund is created to ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of the law.	42-7-200	Objective 3.1.1 - Compare average medical cost per claim
II. Uninsured Employers' Fund	This fund is created to ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of the law.	42-7-200	Objective 3.1.2 - Compare average indemnity cost per claim
II. Uninsured Employers' Fund	This fund is created to ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of the law.	42-7-200	Objective 3.2.1 - Calculate administrative cost ratio
II. Uninsured Employers' Fund	This fund is created to ensure payment of workers' compensation benefits to injured employees whose employers have failed to acquire necessary coverage for employees in accordance with provisions of the law.	42-7-200	Objective 4.2.1 - The agency will show an increase in assets over the prior year
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 1.1.1 -Maintain greater than 95% positive response rate on the annual policyholder survey
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 1.2.1 -Review participant comments
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 1.3.1 -Compare satisfaction rates to other Property and Casualty companies
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 1.3.2 -Compare satisfaction rates to other Public Administration agencies
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 1.4.1 -Measure policyholder retention
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 1.4.2 -Measure premium retention
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 1.5.1 -Report on services provided
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 3.1.1 - Compare average medical cost per claim
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 3.1.2 - Compare average indemnity cost per claim

Associated Programs

III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 3.2.1 - Calculate administrative cost ratio
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 3.3.1 - Percentage of premium billed over 90 days past due.
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 3.3.2 - Percentage of accounts audited within 180 days
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 4.1.1 - Claims expense will not exceed earned premium for the fiscal year
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 4.2.1 - The agency will show an increase in assets over the prior year
III. Employee Benefits	Provide employer contributions in compliance with state and federal law.	Federal Insurance Contribution Act, 9-1-1085, 42-1-320,	Objective 4.3.1 - Operating cost for the fiscal year will not exceed 15% of earned premium for the same period

Strategic Budgeting

This is the next chart because once the agency determines its goals, strategies and objectives, as well as the programs that will best allow the agency to accomplish its objectives, the agency needs to determine how to allocate its funds to most effectively and efficiently accomplish the objectives. After allocating the funds to the objectives, the agency may decide to go back and revise which associated programs it will continue, curtail or eliminate in order to most effectively and efficiently accomplish its goals and objectives.

Agency Responding	State Accident Fund
Date of Submission	42381
Fiscal Year for which information below pertains	2015-2016

IMPORTANT TIME SAVING NOTE: Please note that only one year of budgeted funds is requested. Once an agency is under study with the House Legislative Oversight Committee, the Committee may request information on how the agency budgeted and spent money for the previous five years. If an agency is chosen for study five years from now, the agency can quickly and easily combine the information from this chart for each of the last five years.

Part A Instructions : Estimated Funds Available this Fiscal Year (2015-16)

1) Please enter each source of funds for the agency in a separate column. Group the funding sources however is best for the agency (i.e. general appropriation programs, proviso 18.2, proviso 19.3, grant ABC, grant XYZ, Motor Vehicle User Fees, License Fines, etc.) to provide the information requested below each source (i.e. state, other or federal funding; recurring or one-time funding; etc.). The agency is not restricted by the number of columns below so please delete or add as many as needed. **However the agency chooses to group its funding sources, it should be clear through Part A and B, how much the agency estimates it has available to spend and where the agency has budgeted the funds it has available to spend.**

Part B Instructions : How Agency Budgeted Funds this Fiscal Year (2015-16)

1) Enter each agency objective and description (i.e. Objective 1.1.1 - insert description of objective). The agency can insert as many rows as necessary so that all objectives are included.
 2) After entering all of the objectives, enter each "unrelated purpose" for which money received by the agency will go (i.e. Unrelated Purpose #1 - insert description of unrelated purpose) on a separate row. An "unrelated purpose" is money the agency is legislatively directed to spend on something that is not related to an agency objective (i.e. pass through, carry forward, etc.).
 3) Enter how much money from each source of funds the agency budgets to spend on each objective and unrelated purpose. The "Total budgeted to spend on objectives and unrelated purposes" for each source of funds in Part B should equal the "Amount estimated to have available to spend this fiscal year" in Part A.

Explanations from the Agency regarding Part A:

The agency is funded entirely through other funds. It does not receive general funds appropriations.

**PART A
Estimated Funds
Available this
Fiscal Year
(2015-16)**

Source of Funds:	Totals	<i>Fund 4890330000 Workers Comp Claim Liability Fund</i>	<i>Fund 4080060000 Workers Comp Insurance Tax-WC Insolvency Fund</i>
Is the source state, other or federal funding:	Totals	<i>Other Funds</i>	<i>Other Funds</i>
Is funding recurring or one-time?	Totals	<i>Recurring</i>	<i>Recurring</i>
\$ From Last Year Available to Spend this Year			
Amount available at end of previous fiscal year	\$4,977,293	\$4,527,360	\$449,933
Amount available at end of previous fiscal year that agency can actually use this fiscal year:		0	0
If the amounts in the two rows above are not the same, explain why :		Proviso 117.23 is only applicable to general fund appropriations.	Proviso 117.23 is only applicable to general fund appropriations.
\$ Estimated to Receive this Year			
Amount budgeted/estimated to receive in this fiscal year:	\$9,974,138	8,897,204	1,071,934
Total Actually Available this Year			
Amount estimated to have available to spend this fiscal year (i.e. Amount available at end of previous fiscal year that agency can actually use in this fiscal year PLUS Amount budgeted/estimated to receive this fiscal year):	\$9,974,138	8,897,204	1,071,934

Strategic Budgeting

PART B
How Agency
Budgeted Funds
this Fiscal Year
(2015-16)

Explanations from the Agency regarding Part B:

The General Appropriations Bill authorizes expenditures on the program level. The agency then allocates and tracks the budget in SCEIS based on Cost Centers and

Source of Funds: (the rows to the left should populate automatically from what the agency entered in Part A)	Totals	Fund 4890330000 Workers Comp Claim Liability Fund	Fund 4080060000 Workers Comp Insurance Tax-WC Insolvency Fund
Is source state, other or federal funding: (the rows to the left should populate automatically from what the agency entered in Part A)	Totals	Other Funds	Other Funds
Restrictions on how agency is able to spend the funds from this source:	n/a	Section 42-7-20 Administration of Fund	Section 42-7-200 Workers' Compensation Uninsured Employers' Fund; claims; collection powers; reimbursement agreements; funding.
Amount estimated to have available to spend this fiscal year: (the rows to the left should populate automatically from what the agency entered in Part A)	\$9,974,138	\$8,897,204	\$1,071,934
Are expenditure of funds tracked through SCEIS? (if no, state the system through which they are recorded so the total amount of expenditures could be verified, if needed)	n/a	Yes	Yes
Where Agency Budgeted to Spend Money this Year			
Objective 1.1.1 - Maintain greater than 95% positive response rate on the annual policyholder survey:		\$523,365	\$63,055
Objective 1.2.1 - Review participant comments:		\$523,364	\$63,054
Objective 1.3.1 - Compare satisfaction rates to other Property and		\$523,365	\$63,055
Objective 1.3.2 - Compare satisfaction rates to other Public		\$523,365	\$63,055
Objective 1.4.1 - Measure policyholder retention:		\$523,365	\$63,055
Objective 1.4.2 - Measure premium retention:		\$523,365	\$63,055
Objective 1.5.1 - Report on services provided		\$523,365	\$63,055
Objective - 2.1.1 - Track number and amount of fines:		\$523,365	\$63,055
Objective - 2.1.2 - Report causes of fines:		\$523,365	\$63,055
Objective 3.1.1 - Compare average medical cost per claim:		\$523,365	\$63,055
Objective 3.1.2 - Compare average indemnity cost per claim:		\$523,365	\$63,055
Objective 3.2.1 - Calculate administrative cost ratio:		\$523,365	\$63,055
Objective 3.3.1 - Percentage of premium billed over 90 days past		\$523,365	\$63,055
Objective 3.3.2 - Percentage of accounts audited within 180 days:		\$523,365	\$63,055
Objective 4.1.1 - Claims expense will not exceed earned premium		\$523,365	\$63,055
Objective 4.2.1 - The agency will show an increase in assets over the		\$523,365	\$63,055
Objective 4.3.1 - Operating cost for the fiscal year will not exceed		\$523,365	\$63,055
Total Budgeted to Spend on Objectives and Unrelated Purposes: (this should be the same as Amount estimated to have available to spend this fiscal year)		\$8,897,204	\$1,071,934

This is the next chart because once the ad

Agency Responding
Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

and description of Goal the Objective is helping accomplish: Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective Objective # and Description: Legal responsibilities satisfied by Objective: Public Benefit/Intended Outcome:
--

Agency Programs Associated with Objective Program Names:
--

Responsible Person Name: Number of Months Responsible: Position: Office Address: Department or Division: Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective Total Budgeted for this fiscal year: Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance measure
 2) In the cell next to, "Type of Measure," pick the type of measure
 3) In the next set of cells enter the actual and target result for the performance measure. The target value the agency wanted to reach for the performance measure. Including a minimum acceptable level and target level will then enter the following next to the applicable "Actual Result"
 4) In the last set of cells, answer the questions to provide information on whether the state government requires the agency to track this information and the

Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this information?
What are the names and titles of the individuals who chose this measure?
Why was this performance measure chosen?
If the target value was not reached in 2014-15, what changes were made?
What are the names and titles of the individuals who chose the target value?
What was considered when determining the level to set the target value?
Based on the performance so far in 2015-16, does it appear that the target value is being reached?
If the answer to the question above is "questionable" or "no," why?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respc

Goal 1 - Maintain high level of customer satisfaction
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200
Strategy 1.1 -Conduct annual policyholder survey

Objective 1.1.1 -Maintain greater than 95% positive response rate on the annual policyholder survey
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50, 42-7-70, 42-7-75, 42-7-90, 42-7-100, 42-7-200
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
--

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<i>Director</i>
<i>800 Dutch Square Blvd. Suite 150, Columbia, SC 29210</i>
<i>Agency Head</i>
<i>Provides Leadership</i>

\$586,420
<i>Agency will provide next year</i>

ns below as many times as needed so the agency ca
 erformance measure just like the agency did in the a
 neasure that best fits the performance measure for
 is for each year. Next to "Actual Results," enter the
 rformance measure for that year. Next to "Minimum a
 hopefully encourage the agency to continually set c
 sults" and "Target Results," - "Agency did not use PN
 Details about each measure. In the cell next to, "Is a
 is information, Federal if an entity in the federal gov
 agency selected it.

Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
2014-15 Target Results:
2014-15 Actual Results (as of 6/30/15):
2015-16 Minimum Acceptable Results:
2015-16 Target Results:

ack this? (provide any additional explanation needed, s as a performance measure?
ere made to try and ensure it was reached?
e target value for 2015-16?
rget value in 2015-16 and why was the decision finally
e agency is going to reach the target for 2015-16?
what changes are being made to try and ensure it is

ost potential negative impact to the public that may
<i>Taxpayers will lose faith in the State's ability to provide</i>
<i>None</i>

ews, audits, investigations or studies ("Reviews") of

Reason Review was Initiated (outside request, internal policy, etc.)
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Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

<i>Administers the workers' compensation law.</i>

--

Programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

Copy and paste this from the second column of the Mission, Vision and Goals Chart

Copy and paste this from the first column of the Mission, Vision and Goals Chart

Copy and paste this from the second column of the Strategy, Objectives and Results

Copy and paste this from the second column of the Strategy, Objectives and Results

Copy and paste this from the first column of the Strategy, Objectives and Results

Copy and paste this from the fourth column of the Strategy, Objectives and Results

Enter all the agency programs which are helping accomplish this objective. The

Associated Programs Chart by the "Objective the Program Helps Accomplish" column

Copy and paste this information from the fifth column of the Strategy, Objectives and Results

Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) enter the actual value the agency had for that performance measure at the end of the fiscal year. If the value is "Not Acceptable level," enter the minimum level for this performance measure to be considered acceptable. "Challenging targets each year. If the agency did not utilize a particular performance measure during this year."

Agency required to keep track of this by the state or federal government," If the government requires the agency to track this information, or Only Agency Self-Track

Objective 1.1.1 -Maintain greater than 95% positive response rate on the annual policyholder survey
Policyholder Satisfaction Survey
Outcome
97.60%
95.00%
98.00%
95.00%
98.00%
Agency
Harry B. Gregory Jr. Agency Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience and benchmarking.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, quality services.

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

king with that help the agency accomplish this objective. Under the "Way:

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

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es and Responsibility Chart

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hat the agency would find acceptable.

formance measure during certain years,

pick State from the drop down menu if an
lected if there is no state or federal entity

Insert any further explanation, if needed

"Most Potential Negative Impact," enter

s this objective. Please remember to

Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

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This is the next chart because once the ap

Agency Responding
Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

and description of Goal the Objective is helping accomplish:
Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
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Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this performance measure?
What are the names and titles of the individuals who chose this performance measure?
Why was this performance measure chosen?
If the target value was not reached in 2014-15, what changes were made to the performance measure?
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What was considered when determining the level to set the target value?
Based on the performance so far in 2015-16, does it appear that the target value is being met?
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POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

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Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respon

Goal 1 - Maintain high level of customer satisfaction
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 1.2 -Solicit Comments from policyholder

Objective 1.2.1 -Review participant comments
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
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\$586,418
<i>Agency will provide next year</i>

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 is for each year. Next to "Actual Results," enter the
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 sults" and "Target Results," - "Agency did not use PV
 Details about each measure. In the cell next to, "Is a
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Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
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2015-16 Minimum Acceptable Results:
2015-16 Target Results:

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<i>Taxpayers will lose faith in the State's ability to provide</i>
<i>None</i>

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Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

Administers the workers' compensation law.

Programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

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Copy and paste this from the second column of the Strategy, Objectives and Results
Copy and paste this from the first column of the Strategy, Objectives and Results
Copy and paste this from the fourth column of the Strategy, Objectives and Results

Enter all the agency programs which are helping accomplish this objective. The
Associated Programs Chart by the "Objective the Program Helps Accomplish" column

Copy and paste this information from the fifth column of the Strategy, Objectives and Results

Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) enter the actual value the agency had for that performance measure at the end of the fiscal year. If the value is "Not Acceptable level," enter the minimum level for this performance measure to be considered acceptable. "Challenging targets each year. If the agency did not utilize a particular performance measure during this year."

If the agency is required to keep track of this by the state or federal government, "If the government requires the agency to track this information, or Only Agency Self-Track"

Objective 1.2.1 -Review participant comments
Participant surveys
Input/Explanatory/Activity
Comments reviewed
Comments reviewed
Comments reviewed
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, quality services.

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

king with that help the agency accomplish this objective. Under the "Way:

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

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hat the agency would find acceptable.
formance measure during certain years,

pick State from the drop down menu if an
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Insert any further explanation, if needed

"Most Potential Negative Impact," enter

s this objective. Please remember to

Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

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This is the next chart because once the ap

Agency Responding
Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

and description of Goal the Objective is helping accomplish:
Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance measure
 2) In the cell next to, "Type of Measure," pick the type of measure
 3) In the next set of cells enter the actual and target result for the performance measure. The actual result is the actual value the agency achieved for the performance measure. The target value is the target value the agency wanted to reach for the performance measure. Including a minimum acceptable level and target level will help you determine if the performance measure was met. Then enter the following next to the applicable "Actual Result" and "Target Result" cells.
 4) In the last set of cells, answer the questions to provide information on how the state government entity in state government requires the agency to track the performance measure that requires the agency to track this information and the

Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this performance measure?
What are the names and titles of the individuals who chose this performance measure?
Why was this performance measure chosen?
If the target value was not reached in 2014-15, what changes were made?
What are the names and titles of the individuals who chose the target value?
What was considered when determining the level to set the target value?
Based on the performance so far in 2015-16, does it appear that the target value is being met?
If the answer to the question above is "questionable" or "no," what are the reasons?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact of the performance measure.

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews or audits of the performance measure.

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respo

Goal 1 - Maintain high level of customer satisfaction
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 1.3 -Compare satisfaction rate to national

Objective 1.3.1 -Compare satisfaction rates to other
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
--

<i>Harry B. Gregory Jr</i>
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<i>Agency Head</i>
<i>Provides Leadership</i>

\$586,420
<i>Agency will provide next year</i>

ns below as many times as needed so the agency ca
 erformance measure just like the agency did in the a
 neasure that best fits the performance measure for
 is for each year. Next to "Actual Results," enter the
 rformance measure for that year. Next to "Minimum a
 hopefully encourage the agency to continually set c
 ults" and "Target Results," - "Agency did not use PN
 Details about each measure. In the cell next to, "Is a
 is information, Federal if an entity in the federal gov
 agency selected it.

Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
2014-15 Target Results:
2014-15 Actual Results (as of 6/30/15):
2015-16 Minimum Acceptable Results:
2015-16 Target Results:

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e target value for 2015-16?
rget value in 2015-16 and why was the decision finally
e agency is going to reach the target for 2015-16?
what changes are being made to try and ensure it is

ost potential negative impact to the public that may
<i>Taxpayers will lose faith in the State's ability to provide</i>
<i>None</i>

ews, audits, investigations or studies ("Reviews") of

Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

Administers the workers' compensation law.

Programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

Copy and paste this from the second column of the Mission, Vision and Goals Chart
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Copy and paste this from the first column of the Strategy, Objectives and Results
Copy and paste this from the fourth column of the Strategy, Objectives and Results

Enter all the agency programs which are helping accomplish this objective. The
Associated Programs Chart by the "Objective the Program Helps Accomplish" column

Copy and paste this information from the fifth column of the Strategy, Objectives and Results

Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) enter the actual value the agency had for that performance measure at the end of the fiscal year. If the actual value is less than the "minimum acceptable level," enter the minimum level for this performance measure to be considered acceptable. If the agency is not currently tracking this performance measure, enter "challenging targets each year. If the agency did not utilize a particular performance measure during this year."

If the agency is required to keep track of this by the state or federal government, "If the government requires the agency to track this information, or Only Agency Self-Track"

Objective 1.3.1 -Compare satisfaction rates to other Property and Casualty companies
Agency satisfaction compared to insurance industry
Outcome
SAF 73 ACSI 81
75
SAF 77 ACSI 79
75
76
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, *quality services*.

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

king with that help the agency accomplish this objective. Under the "Way:

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

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hat year. Next to "Target Results," enter
hat the agency would find acceptable.
ormance measure during certain years,

pick State from the drop down menu if an
lected if there is no state or federal entity

Insert any further explanation, if needed

"Most Potential Negative Impact," enter

s this objective. Please remember to

Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

s Agency works with Current Partners, "

This is the next chart because once the ap

Agency Responding
Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

and description of Goal the Objective is helping accomplish:
Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respo

Goal 1 - Maintain high level of customer satisfaction
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 1.3 -Compare satisfaction rate to national

Objective 1.3.2 -Compare satisfaction rates to other
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
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\$586,420
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 is for each year. Next to "Actual Results," enter the
 rformance measure for that year. Next to "Minimum a
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Objective Number and Description
Performance Measure:
Type of Measure:
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<i>Taxpayers will lose faith in the State's ability to provide</i>
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Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

Administers the workers' compensation law.

Programs and amount of funds it is allocating to accomplish

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Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) enter the actual value the agency had for that performance measure at the end of the fiscal year. If the value is "Not Acceptable level," enter the minimum level for this performance measure to be considered acceptable. "Challenging targets each year. If the agency did not utilize a particular performance measure during this year."

Agency required to keep track of this by the state or federal government," If the government requires the agency to track this information, or Only Agency Self-Track

Objective 1.3.2 -Compare satisfaction rates to other Public Administration agencies
Agency satisfaction compared to Public Administration
Outcome
SAF 73 ACSI 68
75
SAF 77 ACSI 75
75
76
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

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Entity Performing the Review and Whether Reviewing Entity External or Internal

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<i>State Entity</i>

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pick State from the drop down menu if an

lected if there is no state or federal entity

Insert any further explanation, if needed

"Most Potential Negative Impact," enter

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Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

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Agency Responding
Date of Submission
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Strategic Plan Context

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Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance
 2) In the cell next to, "Type of Measure," pick the type of measure
 3) In the next set of cells enter the actual and target result for the
 the target value the agency wanted to reach for the performance
 Including a minimum acceptable level and target level will
 then enter the following next to the applicable "Actual Result"
 4) In the last set of cells, answer the questions to provide information
 entity in state government requires the agency to track the performance
 that requires the agency to track this information and the

Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

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POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions: Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respon

Goal 1 - Maintain high level of customer satisfaction
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 1.4 -Measure retention rates

Objective 1.4.1 -Measure policyholder retention
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
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 is for each year. Next to "Actual Results," enter the
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 ults" and "Target Results," - "Agency did not use PN
 Details about each measure. In the cell next to, "Is a
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Performance Measure:
Type of Measure:
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<i>None</i>

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Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

Administers the workers' compensation law.

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Programs and amount of funds it is allocating to accomplish

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Enter all the agency programs which are helping accomplish this objective. The
Associated Programs Chart by the "Objective the Program Helps Accomplish" column

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Entity Performing the Review and Whether Reviewing Entity External or Internal

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<i>State Entity</i>

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Insert any further explanation, if needed

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Date of Submission
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Strategic Plan Context

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Legal responsibilities satisfied by Goal:
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Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance measure
 2) In the cell next to, "Type of Measure," pick the type of measure
 3) In the next set of cells enter the actual and target result for the performance measure. The target value the agency wanted to reach for the performance measure. Including a minimum acceptable level and target level will then enter the following next to the applicable "Actual Result"
 4) In the last set of cells, answer the questions to provide information on whether the state government requires the agency to track this information and the agency that requires the agency to track this information and the

Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this performance measure?
What are the names and titles of the individuals who chose this performance measure?
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If the target value was not reached in 2014-15, what changes were made to the performance measure?
What are the names and titles of the individuals who chose the performance measure?
What was considered when determining the level to set the target value?
Based on the performance so far in 2015-16, does it appear that the target value is being reached?
If the answer to the question above is "questionable" or "no," what changes are being made to the performance measure?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to tra
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Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
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PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respon

Goal 1 - Maintain high level of customer satisfaction
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 1.4 -Measure retention rates

Objective 1.4.2 -Measure premium retention
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

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Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner
<i>Administers the workers' compensation law.</i>

Objective Number and Description
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Programs and amount of funds it is allocating to accomplish

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Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) enter the actual value the agency had for that performance measure at the end of the fiscal year. If the actual value is below the "minimum acceptable level," enter the minimum level for this performance measure to be considered acceptable. If the agency has not set a minimum level, enter "challenging targets each year." If the agency did not utilize a particular performance measure during this year, enter "not applicable."

If the agency is required to keep track of this by the state or federal government, "If the government requires the agency to track this information, or Only Agency Self-Track."

Objective 1.4.2 -Measure premium retention
Percentage of voluntary premium that renewed coverage.
Outcome
99.30%
80%
98.50%
80%
95%
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

Describe any significant events that occurred during the past fiscal year that relate to the objective. Next to, quality services.

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

king with that help the agency accomplish this objective. Under the "Way:

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

Objective 1.4.2 -Measure premium retention
Number of gained accounts
Outcome
28
>0
15
>0
>0
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, *quality services.*

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

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Insert any further explanation, if needed

"Most Potential Negative Impact," enter

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Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

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Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

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Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance measure
 2) In the cell next to, "Type of Measure," pick the type of measure
 3) In the next set of cells enter the actual and target result for the performance measure. The target value the agency wanted to reach for the performance measure. Including a minimum acceptable level and target level will then enter the following next to the applicable "Actual Result"
 4) In the last set of cells, answer the questions to provide information on whether the state government requires the agency to track this information and the type of information that requires the agency to track this information and the type of information

Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this performance measure?
What are the names and titles of the individuals who chose this performance measure?
Why was this performance measure chosen?
If the target value was not reached in 2014-15, what changes were made to the performance measure?
What are the names and titles of the individuals who chose the performance measure?
What was considered when determining the level to set the target value?
Based on the performance so far in 2015-16, does it appear that the target value is being reached?
If the answer to the question above is "questionable" or "no," what changes are being made to the performance measure?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews or audits

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respc

Goal 1 - Maintain high level of customer satisfaction
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 1.5 -Provide policyholders with loss

Objective 1.5.1 -Report on services provided
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
--

<i>Harry B. Gregory Jr</i>
<i>Director</i>
<i>800 Dutch Square Blvd. Suite 150, Columbia, SC 29210</i>
<i>Agency Head</i>
<i>Provides Leadership</i>

\$586,420
<i>Agency will provide next year</i>

ns below as many times as needed so the agency ca
 erformance measure just like the agency did in the a
 neasure that best fits the performance measure for
 s for each year. Next to "Actual Results," enter the
 rformance measure for that year. Next to "Minimum a
 hopefully encourage the agency to continually set c
 sults" and "Target Results," - "Agency did not use PN
 Details about each measure. In the cell next to, "Is a
 is information, Federal if an entity in the federal gov
 agency selected it.

Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
2014-15 Target Results:
2014-15 Actual Results (as of 6/30/15):
2015-16 Minimum Acceptable Results:
2015-16 Target Results:

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what changes are being made to try and ensure it is

ost potential negative impact to the public that may
<i>Taxpayers will lose faith in the State's ability to provide</i>
<i>None</i>

ews, audits, investigations or studies ("Reviews") of

Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner
<i>Administers the workers' compensation law.</i>

programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

Copy and paste this from the second column of the Mission, Vision and Goals Chart
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Copy and paste this from the second column of the Strategy, Objectives and Results

Copy and paste this from the second column of the Strategy, Objectives and Results
Copy and paste this from the first column of the Strategy, Objectives and Results
Copy and paste this from the fourth column of the Strategy, Objectives and Results

Enter all the agency programs which are helping accomplish this objective. The
Associated Programs Chart by the "Objective the Program Helps Accomplish" column

Copy and paste this information from the fifth column of the Strategy, Objectives and Results

Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) enter the actual value the agency had for that performance measure at the end of the fiscal year. If the value is "Not Acceptable level," enter the minimum level for this performance measure to be considered acceptable. If the agency is "challenging targets each year. If the agency did not utilize a particular performance measure during this year."

If the agency is required to keep track of this by the state or federal government, "If the government requires the agency to track this information, or Only Agency Self-Track"

Objective 1.5.1 -Report on services provided
Amount of Service Provided
Input/Explanatory/Activity
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, quality services.

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

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Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

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agency can determine this by sorting the
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this objective.

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formance measure during certain years,

pick State from the drop down menu if an
lected if there is no state or federal entity

Insert any further explanation, if needed

"Most Potential Negative Impact," enter

s this objective. Please remember to

Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

s Agency works with Current Partners, "

This is the next chart because once the ap

Agency Responding
Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

and description of Goal the Objective is helping accomplish:
Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

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Types of Performance Measures:

How the Agency is Measuring its Performance

Results

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POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews or audits

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Types of Performance Measures:

How the Agency is Measuring its Performance

Results

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Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal review

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respon

Goal 2 - Be the leader in South Carolina Workers' Compensation rule and regulation compliance
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy - 2.1 Review fine Information

Objective - 2.1.1 Track number and amount of fines
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
--

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\$586,420
<i>Agency will provide next year</i>

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 neasure that best fits the performance measure from
 is for each year. Next to "Actual Results," enter the
 rformance measure for that year. Next to "Minimum a
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 sults" and "Target Results," - "Agency did not use PN
 Details about each measure. In the cell next to, "Is a
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Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
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2015-16 Target Results:

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e agency is going to reach the target for 2015-16?
what changes are being made to try and ensure it is

ost potential negative impact to the public that may
<i>Increase in the cost of workers' compensation insurance</i>
<i>None</i>

ews, audits, investigations or studies ("Reviews") of

Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently working with

Ways Agency Works with Current Partner
Administers the workers' compensation law.

Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
2014-15 Target Results:
2014-15 Actual Results (as of 6/30/15):
2015-16 Minimum Acceptable Results:
2015-16 Target Results:

Why did you not reach this? (provide any additional explanation needed, if applicable, as a performance measure?)

What actions were made to try and ensure it was reached?

What is the target value for 2015-16?

What is the target value in 2015-16 and why was the decision finally made?

How is the agency going to reach the target for 2015-16?

What changes are being made to try and ensure it is reached?

What is the most potential negative impact to the public that may result from this program?

Increase in the cost of workers' compensation insurance

None

ews, audits, investigations or studies ("Reviews") of
Reason Review was Initiated (outside request, internal
policy, etc.)

Entities" list all entities the agency is currently worl
Ways Agency Works with Current Partner
Administers the workers' compensation law.

Programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

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Is the agency required to keep track of this by the state or federal government, or does the government require the agency to track this information, or Only Agency Self-Track?

Objective - 2.1.1 Track number and amount of fines
Number of fines assessed by the Workers' Compensation Commission
Efficiency
11
Less than industry average
7
Less than industry average
Less than industry average
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

What are the potential consequences if this objective is not achieved?
 occur as a result of the agency not accomplishing this objective. Next to, if applicable, explain the potential consequences of not achieving this objective.
 e. Taxpayers will lose faith in the State's ability to provide quality services.

What are the potential consequences if this objective is not achieved?
 the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

king with that help the agency accomplish this objective. Under the "Way:

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

None
Amount of fines assessed by the Workers' Compensation Commission
Efficiency
\$2,450
Less than industry average
\$1,400
Less than industry average
Less than industry average
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

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Insert any further explanation, if needed

"Most Potential Negative Impact," enter

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Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

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Strategic Plan Context

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Legal responsibilities satisfied by Goal:
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Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance
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Types of Performance Measures:

How the Agency is Measuring its Performance

Results

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Based on the performance so far in 2015-16, does it appear that the target value is being met?
If the answer to the question above is "questionable" or "no," what are the reasons?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to tra
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POTENTIAL NEGATIVE IMPACT

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Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal revi

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission (WCC)

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respc

Goal 3 - Agency remains financially self-sustaining
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 3.1 - Compare costs to national standards

Objective 3.1.1 - Compare average medical cost per
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits

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ost potential negative impact to the public that may
<i>Increase in the cost of workers' compensation insurance</i>
<i>None</i>

ews, audits, investigations or studies ("Reviews") of

Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently working with

Ways Agency Works with Current Partner
<i>Administers the workers' compensation law.</i>

Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
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the agency is going to reach the target for 2015-16?
what changes are being made to try and ensure it is reached?

most potential negative impact to the public that may result from this measure?
<i>Increase in the cost of workers' compensation insurance</i>
<i>None</i>

Reviews, audits, investigations or studies ("Reviews") of

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Ways Agency Works with Current Partner

Administers the workers' compensation law.

Programs and amount of funds it is allocating to accomplish

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Agency required to keep track of this by the state or federal government," If the state or federal government requires the agency to track this information, or Only Agency Self-Track

Objective 3.1.1 - Compare average medical cost per claim
Average medical cost per claim.
Efficiency
\$3,448
Less than industry average
\$3,030
Less than industry average
Less than industry average
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

What are the potential consequences if this objective is not achieved?
 occur as a result of the agency not accomplishing this objective. Next to, if applicable, explain the potential consequences of not achieving this objective.
 e. Taxpayers will lose faith in the State's ability to provide quality services.

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

king with that help the agency accomplish this objective. Under the "Way:

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

Objective 3.1.2 - Compare average indemnity cost per claim
Average indemnity cost per claim
Average
\$11,394
Less than industry average
\$11,658
Less than industry average
Less than industry average
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, *3. Taxpayers will lose faith in the State's ability to provide quality services.*

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Date of Submission
Fiscal Year for which information below pertains

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Strategic Plan Context

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Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance measure
 2) In the cell next to, "Type of Measure," pick the type of measure
 3) In the next set of cells enter the actual and target result for the performance measure. The target value the agency wanted to reach for the performance measure. Including a minimum acceptable level and target level will then enter the following next to the applicable "Actual Results"
 4) In the last set of cells, answer the questions to provide information on whether the entity in state government requires the agency to track this information and the type of information that requires the agency to track this information and the type of information

Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this performance measure?
What are the names and titles of the individuals who chose this performance measure?
Why was this performance measure chosen?
If the target value was not reached in 2014-15, what changes were made to the performance measure?
What are the names and titles of the individuals who chose the performance measure?
What was considered when determining the level to set the target value?
Based on the performance so far in 2015-16, does it appear that the target value will be reached?
If the answer to the question above is "questionable" or "no," what are the reasons?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respon

Goal 3 - Agency remains financially self-sustaining
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 3.2 - The annual administrative cost ratio will

SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50, Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits

<i>Harry B. Gregory Jr</i>
<i>Director</i>
<i>800 Dutch Square Blvd. Suite 150, Columbia, SC</i> <i>29210</i>
<i>Agency Head</i>
<i>Provides Leadership</i>

<i>\$586,420</i>
<i>Agency will provide next year</i>

ns below as many times as needed so the agency ca
 erformance measure just like the agency did in the a
 neasure that best fits the performance measure for
 is for each year. Next to "Actual Results," enter the
 rformance measure for that year. Next to "Minimum a
 hopefully encourage the agency to continually set c
 sults" and "Target Results," - "Agency did not use PV
 Details about each measure. In the cell next to, "Is a
 is information, Federal if an entity in the federal gov
 agency selected it.

Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
2014-15 Target Results:
2014-15 Actual Results (as of 6/30/15):
2015-16 Minimum Acceptable Results:
2015-16 Target Results:

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e agency is going to reach the target for 2015-16?
what changes are being made to try and ensure it is

ost potential negative impact to the public that may
<i>Increase in the cost of workers' compensation insurance</i>
<i>None</i>

ews, audits, investigations or studies ("Reviews") of

Reason Review was Initiated (outside request, internal policy, etc.)
--

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

<i>Administers the workers' compenstion law.</i>
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Programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

Copy and paste this from the second column of the Mission, Vision and Goals Chart
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Copy and paste this from the first column of the Strategy, Objectives and Results
Copy and paste this from the fourth column of the Strategy, Objectives and Results

Enter all the agency programs which are helping accomplish this objective. The
Associated Programs Chart by the "Objective the Program Helps Accomplish" column

Copy and paste this information from the fifth column of the Strategy, Objectives and Results

Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) "Actual Value the agency had for that performance measure at the end of the fiscal year," "Acceptable Level," enter the minimum level for this performance measure to be considered "challenging targets each year. If the agency did not utilize a particular performance measure during this year."

Agency required to keep track of this by the state or federal government," "If the government requires the agency to track this information, or Only Agency Self-Track"

Objective 3.2.1 - Calculate administrative cost ratio
State Accident Fund's administrative cost ratio
Efficiency
5.50%
Less than industry average
5.40%
Less than industry average
Less than industry average
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

What are the potential consequences if this objective is not achieved?
ex. Taxpayers will lose faith in the State's ability to provide quality services.

the agency which occurred during the past fiscal year that relates/impacts the agency's ability to provide quality services:

Entity Performing the Review and Whether Reviewing Entity External or Internal

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Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
<i>State Entity</i>

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agency can determine this by sorting the

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hat the agency would find acceptable.
formance measure during certain years,

pick State from the drop down menu if an
lected if there is no state or federal entity

Insert any further explanation, if needed

"Most Potential Negative Impact," enter

s this objective. Please remember to

Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

s Agency works with Current Partners, "

This is the next chart because once the ap

Agency Responding
Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

and description of Goal the Objective is helping accomplish:
Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance measure
 2) In the cell next to, "Type of Measure," pick the type of measure
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Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this performance measure?
What are the names and titles of the individuals who chose this performance measure?
Why was this performance measure chosen?
If the target value was not reached in 2014-15, what changes were made to the performance measure?
What are the names and titles of the individuals who chose the target value?
What was considered when determining the level to set the target value?
Based on the performance so far in 2015-16, does it appear that the target value is achievable?
If the answer to the question above is "questionable" or "no," what are the reasons?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission (WCC)

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respc

Goal 3 - Agency remains financially self-sustaining
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 3.3 - Collect premium as due

SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50, Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits

<i>Harry B. Gregory Jr</i>
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\$586,420
<i>Agency will provide next year</i>

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 rformance measure for that year. Next to "Minimum a
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 sults" and "Target Results," - "Agency did not use PV
 Details about each measure. In the cell next to, "Is a
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Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
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ost potential negative impact to the public that may
<i>Increase in the cost of workers' compensation insurance</i>
<i>None</i>

ews, audits, investigations or studies ("Reviews") of

Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

WCC administers the workers' compensation law.

Programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

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Associated Programs Chart by the "Objective the Program Helps Accomplish" column

Copy and paste this information from the fifth column of the Strategy, Objectives and Results

Copy and paste this information from the Strategic Budgeting Chart

in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) enter the actual value the agency had for that performance measure at the end of the fiscal year. If the actual value is "Not Acceptable level," enter the minimum level for this performance measure to be considered "challenging targets each year. If the agency did not utilize a particular performance measure during this year."

Is this performance measure required to be tracked by the state or federal government, or is it only required if the government requires the agency to track this information, or Only Agency Selected?

Objective 3.3.1 - Percentage of Premium Billed over 90 days past due.
Past due amount as percentage of Earned Premium
Outcome
0.06%
Less than 5%
0.00%
Less than 5%
Less than 5%
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

What are the potential consequences if this objective is not met? (e.g., Taxpayers will lose faith in the State's ability to provide quality services.)

What are the potential consequences if this objective is not met? (e.g., Taxpayers will lose faith in the State's ability to provide quality services.)

Entity Performing the Review and Whether Reviewing Entity External or Internal

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<i>State Entity</i>

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formance measure during certain years,

pick State from the drop down menu if an
lected if there is no state or federal entity

Insert any further explanation, if needed

"Most Potential Negative Impact," enter

s this objective. Please remember to

Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

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Agency Responding
Date of Submission
Fiscal Year for which information below pertains

Instructions: Below is a template to complete for each O

Strategic Plan Context

and description of Goal the Objective is helping accomplish:
Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission (WCC)

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respc

Goal 4 - The Fund's records will reflect a cumulative net gain in assets.
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 4.1 - Cost vs. Revenue

Objective 4.1.1 - Claims Expense will not exceed
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
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\$586,420
<i>Agency will provide next year</i>

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 is for each year. Next to "Actual Results," enter the
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 Details about each measure. In the cell next to, "Is a
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Objective Number and Description
Performance Measure:
Type of Measure:
2013-14 Actual Results (as of 6/30/14):
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2015-16 Minimum Acceptable Results:
2015-16 Target Results:

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what changes are being made to try and ensure it is

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<i>Increase in the cost of workers' compensation insurance</i>
<i>None</i>

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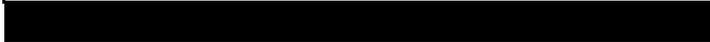
Reason Review was Initiated (outside request, internal policy, etc.)

Entities" list all entities the agency is currently wor

Ways Agency Works with Current Partner

WCC administers the workers' compensation law.

--



Programs and amount of funds it is allocating to accomplish

Responsibility Chart. It is recommended that the agency copy and paste the data

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Enter all the agency programs which are helping accomplish this objective. The Associated Programs Chart by the "Objective the Program Helps Accomplish" column

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in provide this information for each Performance Measure that applies to accountability report.

in the drop down box (see Types of Performance Measures explained below) "actual value the agency had for that performance measure at the end of the fiscal year," "acceptable level," enter the minimum level for this performance measure to be considered acceptable, "challenging targets each year. If the agency did not utilize a particular performance measure during this year."

Agency required to keep track of this by the state or federal government," "Agency required to keep track of this information, or Only Agency Self-Track"

Objective 4.1.1 - Claims Expense will not exceed earned premium for the fiscal year
Change in operating costs
Efficiency
-5.30%
Reduction from previous year
-1.00%
Reduction from previous year
Reduction from previous year
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, "If the agency did not utilize a particular performance measure during this year,"

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

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Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
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pick State from the drop down menu if an

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Insert any further explanation, if needed

"Most Potential Negative Impact," enter

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Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

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This is the next chart because once the ap

Agency Responding
Date of Submission
Fiscal Year for which information below pertains

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Strategic Plan Context

and description of Goal the Objective is helping accomplish:
Legal responsibilities satisfied by Goal:
and description of Strategy the Objective is under:

Objective

Objective # and Description:
Legal responsibilities satisfied by Objective:
Public Benefit/Intended Outcome:

Agency Programs Associated with Objective

Program Names:

Responsible Person

Name:
Number of Months Responsible:
Position:
Office Address:
Department or Division:
Department or Division Summary:

Amount Budgeted and Spent To Accomplish Objective

Total Budgeted for this fiscal year:
Total Actually Spent:

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and question
 1) In the cell next to, "Performance Measure," enter the performance
 2) In the cell next to, "Type of Measure," pick the type of measure
 3) In the next set of cells enter the actual and target result for the
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 Including a minimum acceptable level and target level will
 then enter the following next to the applicable "Actual Result"
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Types of Performance Measures:

How the Agency is Measuring its Performance

Results

Details

Does the state or federal government require the agency to track this performance measure?
What are the names and titles of the individuals who chose this performance measure?
Why was this performance measure chosen?
If the target value was not reached in 2014-15, what changes were made?
What are the names and titles of the individuals who chose the target value?
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Based on the performance so far in 2015-16, does it appear that the target value is being met?
If the answer to the question above is "questionable" or "no," what are the reasons?

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact

Most Potential Negative Impact
Level Requires Outside Help
Outside Help to Request
Level Requires Inform General Assembly
3 General Assembly Options

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews or audits

Matter(s) or Issue(s) Under Review

PARTNERS

Instructions : Under the column labeled, "Current Partner

Current Partner Entity
Workers' Compensation Commission (WCC)

Agency determines the associated program

State Accident Fund
42381
2015-16

Objective listed in the Strategy, Objectives and Respc

Goal 4 - The Fund's records will reflect a cumulative net gain in assets.
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50,
Strategy 4.1 - Cost vs. Revenue

Strategy 4.2 - Net assets
SC Code of Laws 42-7-10, 42-7-20, 42-7-40, 42-7-50, Providing guaranteed coverage at reasonable rates produces a moderating and stabilizing influence on the private market in general and enhances the business climate in South Carolina.

I. Administration, II. Uninsured Employers' Fund, and III. Employee Benefits
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Type of Measure:
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Ways Agency Works with Current Partner

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Programs and amount of funds it is allocating to accomplish

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If the agency is required to keep track of this by the state or federal government, "If the state or federal government requires the agency to track this information, or Only Agency Self-Reporting"

Strategy 4.2 - Net assets
Change in net assets
Efficiency
3.80%
Positive Increase
6.20%
Positive Increase
Positive Increase
Agency
Harry B. Gregory Jr. Director
It directly relates to the agency's values.
NA
Harry B. Gregory Jr. Agency Director
Previous experience.
Yes
NA

occur as a result of the agency not accomplishing this objective. Next to, if applicable, explain the impact of the objective not being met.
ex. Taxpayers will lose faith in the State's ability to provide quality services.

the agency which occurred during the past fiscal year that relates/impact:

Entity Performing the Review and Whether Reviewing Entity External or Internal

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Insert any further explanation, if needed

"Most Potential Negative Impact," enter

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Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

s Agency works with Current Partners, "

Reporting Requirements

Agency Responding	State Accident Fund
Date of Submission	42381
Fiscal Year for which information below pertains	2015-16

Instructions:

List all reports, if any, the agency is required to submit to a state, federal or outside entity on a regular basis. Insert the name of each report in a separate column and answer the questions below it. Add as many columns as needed.

PLEASE NOTE: All information the agency provides in the rows below the row labeled, "Date the Report was last submitted," should apply to when the agency most recently submitted the report (i.e. date report was last submitted).

Agency Responding	1	2	3	4	5	6	7	8	11	12
Report #										
Report Name:	Restructuring Report	Accountability Report	Agency Budget Plan	Annual IT Plan	Bank Account Transparency and Accountability	Debt Collection Report	Deficit Monitoring Report	Financial Audit	EEO Progress Report and Application Information Forms	Travel Report
Why Report is Required										
Legislative entity requesting the agency complete the report:	House Legislative Oversight	Executive Budget Office	Executive Budget	Department of	State Fiscal Accountability Authority	Chairmen of the	Executive Budget	State Auditor	Human Affairs	Comptroller General
Law which requires the report:	1-30-10(G)	1-1-810	11-11-30	11-35-1580	Proviso 117.84	Proviso 117.34	Proviso 117.82	11-7-20	1-13-110	Proviso 117-26
Agency's understanding of the intent of the report:	Improve Efficiency and Reduce	To provide the Governor	to aid in Budget Preparation	Addressing the need for and use of	to promote accountability and transparency in government.	outstanding Debt	Prevent Deficits	financial	Monitor and Report	Review the amount and type of travel.
Year agency was first required to complete the report:	2015	1998	2006	1986	2011	Unknown	Unknown	1943		Unknown
Reporting frequency (i.e. annually, quarterly, monthly):	Annually	Annually	Annually	Annually	Annually	Annually	Quarterly	Annually	Annually	Annually
Information on Most Recently Submitted Report										
Date Report was last submitted:	12-Jan-16	15-Sep-15	30-Sep-15	30-Sep-15	22-Sep-15	25-Feb-15	23-Nov-15	22-Oct-15	20-Oct-15	14-Sep-15
Timing of the Report										
Month Report Template is Received by Agency:	November	June	August	August	August	January	October		October	September
Month Agency is Required to Submit the Report:	January	September	October	October	October	February	October	October	October	September
Where Report is Available & Positive Results										
To whom the agency provides the completed report:	House Legislative Oversight Committee	Executive Budget Office	Executive Budget Office	Executive Budget Office	State Fiscal Accountability Authority	Executive Budget Office	Executive Budget Office	Comptroller General	Human Affairs Commission	Comptroller
Website on which the report is available:	http://www.scstatehouse.gov/Co	http://www.admin.sc.gov/	http://www.admin	http://www.admin.sc	Exemption granted by State Fiscal	Unknown	Unknown	Unknown	http://www.scstate	http://www.cg.sc.g
If it is not online, how can someone obtain a copy of it:						Contact the Executive Budget Office	Contact the Executive Budget Office	Contact the Comptroller General		
Positive results agency has seen from completing the report:		Increased Accountability	Better	Feedback	Increased Transparency	Improved	Improved	information is	Provides feedback	Increased

Information in all these rows should be for when the agency completed the report most recently

Restructuring Recommendations and Feedback

Agency Responding	State Accident Fund
Date of Submission	January 12, 2016
Fiscal Year for which information below pertains	2015-16

RESTRUCTURING RECOMMENDATIONS

Instructions: Please answer the questions below and add as many rows as needed.

Does the agency have any recommendations, minor or major, for restructuring?

If the agency has recommendations for restructuring, list each one on a separate row in the chart below. Add as many rows as needed.

Does the agency recommendation require legislative action?	Recommendation for restructuring
NA	

FEEDBACK (Optional)

Instructions: Please answer the questions below to provide feedback on this Annual Restructuring Report ("Report").

Please list 1-3 benefits the agency sees in the public having access to the information requested in the Report, in the format it was requested.	Please list 1-3 benefits to agency management and employees in having all of this information available in one document.	Now that the agency has completed the Report, please list 1-3 things the agency could do differently next year (or it could advise other agencies to do) to complete the Report in less time and at a lower cost to the agency.
1 Increase transparency	1 Ease of use	1
2	2	2
3	3	3

Does the agency believe this year's Restructuring Report was less burdensome than last year's?	Please list 1-3 changes to the Report questions, format, etc. the agency recommends to ensure the Report provides the best information to the public and General Assembly, in the least burdensome way to the agency.	Please add any other feedback the agency would like to provide (add as many additional rows as necessary)
No	1	
Why or why not?	2	
	3	

Agencies are not required to do anything in this worksheet. This worksheet is part of the document so the proper drop down menus can be available in the other tabs.

Is Performance Measure Required?

State
Federal
Only Agency Selected

Type of Performance Measure

Outcome
Efficiency
Output
Input/Explanatory/Activity

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

State/Local Government Entity
College/University
Business, Association or Individual

Does the Agency have any restructuring recommendations

Yes
No

Does the agency believe this year's Restructuring Report was less burdensome than last year's?

Yes
No